



Nexaserve LLC

Transforming Healthcare Revenue Cycle Management Through Innovation and Excellence

Corporate Overview

📄 Company Confidential - Proprietary information for healthcare provider executives and decision-makers

Our Capability Snapshot

Proven Experience Demonstrated expertise in Claims Lifecycle Administration Services with 55+ CPC-certified FTEs serving prominent US healthcare providers.	Provider-Focused Solutions Specialized Revenue Cycle Management solutions designed specifically to help healthcare providers achieve their operational and financial goals.	Cost-Effective Delivery Optimal outcomes through flexible offshore and blended-shore options, maximizing value while maintaining quality standards.
Compliance Excellence HIPAA, HITRUST, & HITECH Act compliant, with comprehensive expertise in CPT, ICD-10, & HCPCS coding standards.	Technology Platform Cloud-based RCM platform integrated with robust Practice Management Systems (PMS) and Electronic Health Records (EHR).	Advanced Analytics Data Analytics and Business Intelligence (BI) capabilities with seamless clearinghouse connectivity for real-time insights.

Key Operational Partners



Service Delivery Highlights

>95%

Guaranteed NCR

Net Collection Rate exceeding industry standards.

>99%

Service Quality

Consistent, high-quality service delivery.

99%

Accuracy Rate

Precision in claims processing and coding.

>95%

First Pass Rate

Clean claims submission on the first attempt.

TAT

24-Hour Turnaround

Rapid processing and resolution times.

Executive Summary

Nexaserve LLC is a specialized **Revenue Cycle Management (RCM) Services partner** in the US healthcare provider space, delivering exceptional results through deep domain expertise and proven operational excellence.

Leadership Excellence

Our core management team brings over **25 years of combined experience** from Fortune 500 companies and renowned IT organizations, including Genpact, EXL Services, Capgemini, Accenture, and Wipro.

Domain Expertise

We maintain a strong focus on **deep domain knowledge** and robust operational experience across the entire Claims Lifecycle Administration Process, delivering multiple successful provider engagements with tangible results.



Data Confidentiality and Accuracy

SOC-compliant operations ensuring maximum security.

Intellectual Property Protection

Robust IPR safeguards and confidentiality protocols.

Regulatory Compliance

Full HIPAA and HITRUST certification and adherence.

Strategic Workforce Management

"Right Skills for the Right Job" philosophy drives optimal outcomes.

Service Excellence

Proficient delivery with seamless process portability and reliability.

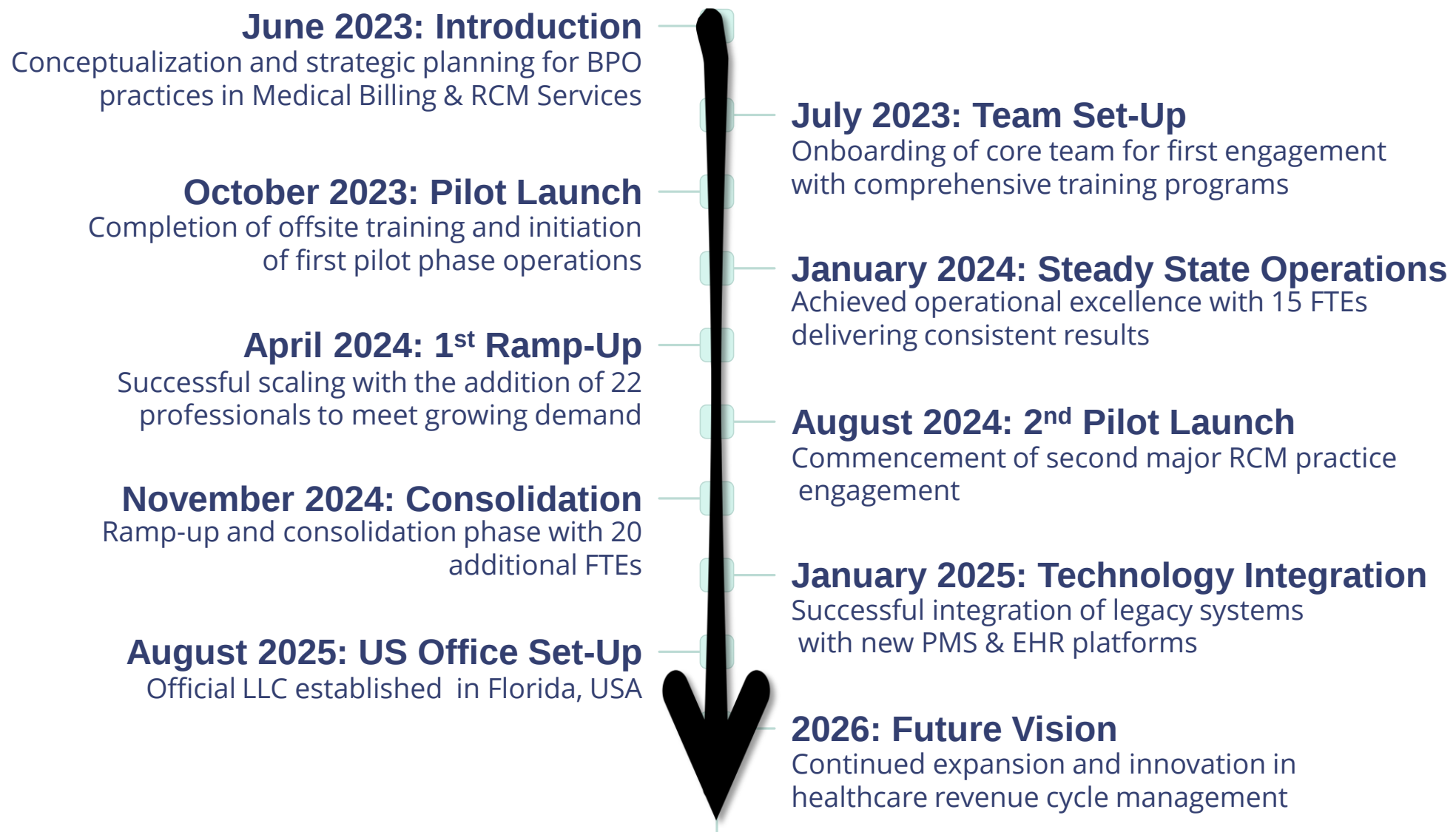
Nexaserve Growth Story

A comprehensive overview of our history, capabilities, and credentials as a **reliable, value-driven, and innovative** business partner in healthcare revenue cycle management.

55+

RCM Professionals

End-to-end domain expertise and knowledge in Healthcare Provider Services



Industry Challenges vs Nexaserve Approach



Industry Challenges

- Rising operational costs
- Complex regulatory compliance
- Manual processing inefficiencies
- Staffing shortages
- Technology integration issues

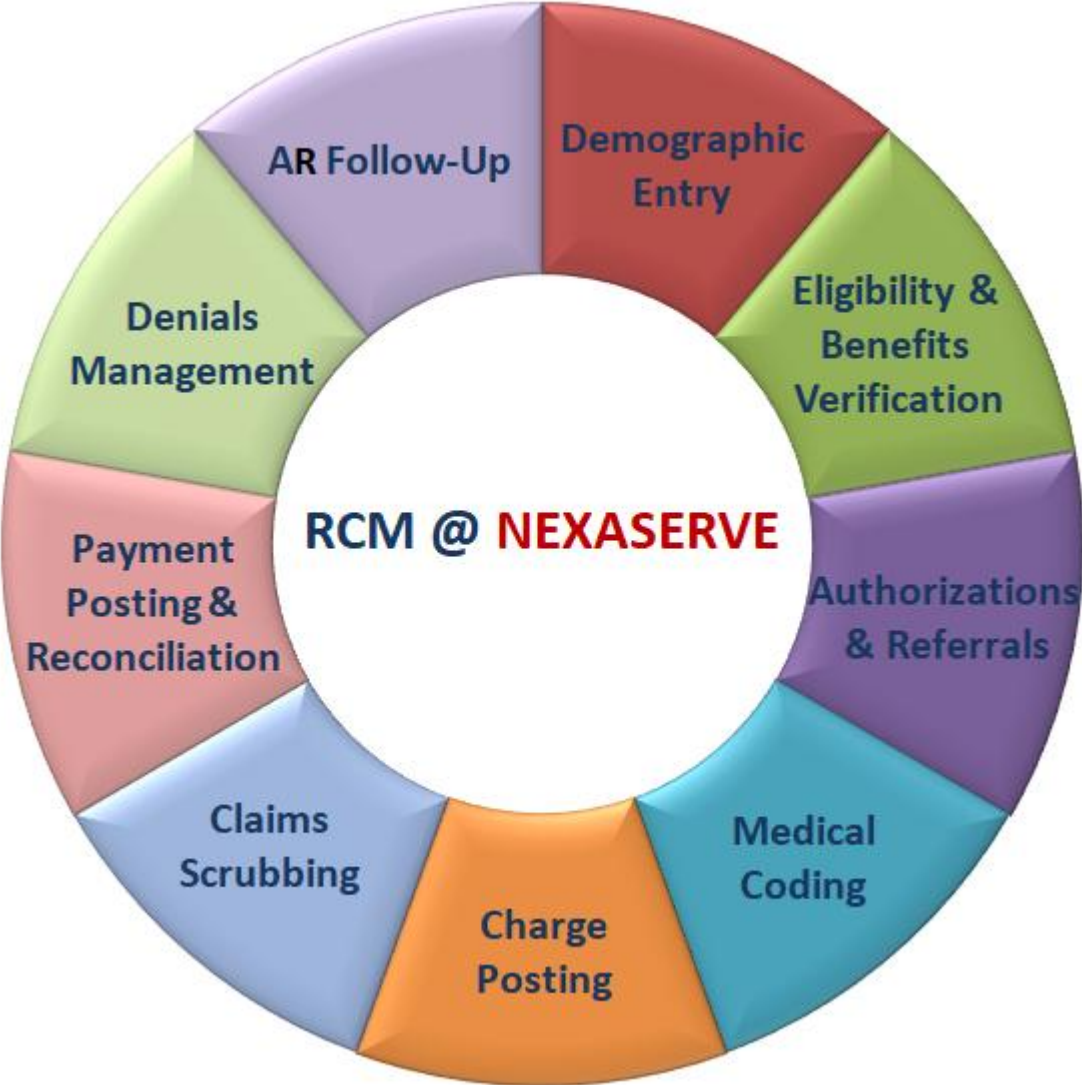
Nexaserve Solutions

- Cost-effective offshore delivery
- Comprehensive compliance expertise
- Automated workflow management
- Dedicated certified professionals
- Seamless platform integration

We transform traditional healthcare revenue cycle challenges into competitive advantages through innovative technology, expert workforce management, and proven operational excellence.



Our Service Offerings



Regulatory Compliance

Full adherence to healthcare regulations and standards.



Cost Efficiency

Optimized operational costs with maximum ROI.



Enhanced Care Management

Improved patient care coordination and outcomes.



Improved Financial Management

Accelerated revenue collection and improved cash flow.

Accurate Reporting

Comprehensive analytics and detailed performance reporting for informed decision-making.

Operational Efficiency

Streamlined processes that reduce administrative burden and increase productivity.

Service Quality Excellence

Consistent, high-quality service delivery that exceeds industry benchmarks and client expectations.

Sourcing & Delivery Models

Nexaserve offers a comprehensive combination of sourcing and delivery models designed to suit all types of **Provider Needs**, ensuring flexibility, scalability, coverage, improved operations and optimal cost-effectiveness.

Sourcing Model

United States Operations

St. Petersburg, Florida

Comprehensive service delivery with flexible options for onshore, offshore, and blended-shore delivery models, designed to meet specific client requirements and preferences.

India Operations

New Delhi, India

Full-spectrum RCM services, including Eligibility & Benefits Verification, Medical Coding, Billing Operations, Claims processing and Accounts Receivable Management.

Delivery Model



Ongoing Services

- Continuous RCM service delivery
- Predictable monthly fee structure
- Consistent quality and performance metrics
- Long-term partnership approach



On-Demand Services

- Flexible volume fluctuation management
- Rapid staff augmentation capabilities
- Specialized backlog processing
- Quick implementation (2-3 weeks)

Service Delivery Architecture

Our robust **multi-tiered quality assurance framework** ensures exceptional service delivery through systematic operational review, continuous process improvement, and comprehensive error management protocols.

Level 1 - Processing

Initial transaction processing by certified professionals, incorporating real-time quality checks and validation protocols.

Level 2 - Review & Quality Control

Senior processor review and peer-level validation are conducted to ensure accuracy and adherence to compliance standards.

Level 3 - Audit & Analysis

Internal audit processes, combined with comprehensive trend analysis, are employed for continuous process optimization.

Level 4 - Process Improvement

This includes systematic feedback integration, training enhancement, and error database management for operational excellence.

Level 5 – Process Excellence

Collaborative client audit processes and transparent communication foster sustained service delivery excellence.





Thank You

Ready to Transform & Discuss Your Revenue Cycle Needs?

Partner with Nexaserve LLC for exceptional healthcare revenue cycle management solutions that drive results, enhance efficiency, and maximize your financial performance.

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